

# Limited Warranty

Your King Awning product has been designed to give you trouble free performance against exterior elements. We are proud of our process and believe every manufacturer should back all products, we are pleased to offer this Warranty.

#### **MATERIALS**

|                      | <u>Sunbrella Fabric</u> | <u>Motors</u> | <u>Electro</u> | <u>Arms</u> | <u>Other</u> | <u>Labor</u> | <u>Tenara Thread</u> | Bonded Thread | DS Metal |
|----------------------|-------------------------|---------------|----------------|-------------|--------------|--------------|----------------------|---------------|----------|
| Retractable Awnings: | 10 years                | 8 years       | 2 year         | 15 years    | 3 years      | 1 years      | Lifetime of Fab.     | 1 year        | N/A      |
| Stationary Awnings:  | 10 years                | N/A           | N/A            | N/A         | 3 years      | 1 years      | Lifetime of Fab.     | 1 year        | 35 years |
| Drop Curtains:       | 10 years                | 8 years       | 2 year         | N/A         | 3 years      | 1 years      | Lifetime of Fab      | 1 year        | N/A      |
| Zip System 4500:     | 5 years                 | 5 years       | 2 year         | N/A         | 5 years      | 1years       | Lifetime of Fab      | 1 year        | N/A      |
| Metal Canopies:      | N/A                     | N/A           | lights         | N/A         | 2 years      | 1 years      | N/A                  | N/A           | N/A      |

### WHAT IS COVERED?

The product warranty covers all defects in materials during the warranty period (specified above, except otherwise limited herein). Factory workmanship is warranted for a period of one year. In the event field service is required, the labor and field service will be covered free of charge for a period of one year from date of install. If the product is sent to the factory after the warranty period, it must be sent pre-paid. King Awnings Inc. will fix the equipment or parts, or replace them, at its option. If we choose to replace the equipment or parts, we may replace it with reconditioned or equivalent items similar in type and quality. Powder coating paint finishes are warranted for 1 year against excessive peeling only.

#### WHAT IS NOT COVERED BY THIS WARRANTY?

- (1) Damage caused by accident, negligence, water pooling, misuse, abuse, alteration and failure to follow instructions, improper operation, civil disorder, windstorm, rainstorm, fire, flood, earthquakes, and other acts of God or Failure to provide a reasonable degree of maintenance, or any other condition in which King Awnings Inc. has no control.
- (2) Damage resulting from repair or attempted repair by a non-authorized King Awnings Inc. service technician.
- (3) The cost of loss of time, loss of use, or any consequential or incidental damages or outside labor.
- (4) Damage/ Deterioration, to any fabric or valance free hanging loose in the wind.
- (5) After two years the travel time and site labor to repair equipment in the field (i.e. the service call labor).
- (6) Freight costs to return the product to the factory for repair.

## WHAT IS <u>LIMITED</u> UNDER THIS WARRANTY?

- (1) Valances and binding: Since valances and binding are subject to fraying as a result of their greater potential for interaction with their environment, the warranty is limited for 1 year.
- (2) The installation if done by King Awnings is covered for 10 years
- (3) All Powder Coating is limited to 1 year warranty against excessive peeling only.

PLEASE READ PRODUCT SPECIFIC WARRANTY INFORMATION ON FOLLOWING PAGES TO BETTER UNDERSTAND OUR PRODUCT LINE AND USAGE

KING AWNINGS Inc.

(800) 915-2980